Covid – 19 Notice

Current arrangements for work in the Water Treatment, Water Testing, Environmental Services and Passivation departments.

These arrangements have been put in place for the safety and welfare of our customers and staff during the Covid-19 outbreak.

Water Testing

Our laboratories are operating for Chemical and Bacteria testing of water. We can still send out testing bottles by post and samples can be delivered by post, by courier, or by hand to our offices in Togher.

Procedure for delivering samples or collection of goods from our offices.

We are currently restricting access to our offices. An intercom system is in operation for acceptance of samples. We will organise payments etc. over the intercom and we will take the samples at the entrance door. Receipts will be emailed where possible.

The procedure for collection of goods is the same as above and we will take the goods to the door. Heavy goods can be collected from our side factory door.

Disinfectant gel is available at both the entrance door and the side factory entrance.

Servicing and Installation of Water Treatment Equipment and Environmental products.

Our service and installation engineers are all working normally but are maintaining distancing from each other to enable our workforce to continue operating as long as possible. Engineers are working from home and only collect parts from the factory at out of hours times.

When visiting any sites, we request that they are allowed to work without making contact with anyone and payments and other service and health and safety paperwork will be done by email. All engineers will have cleaning materials and disinfectant gel with them to use before and after any work is carried out.

Passivation and disinfection services

This department remains open for business as usual. Please make sure to contact Paul O Dwyer for any services required in advance for specific instructions.

Queries

Please email any queries to info@watertechnology.ie